

Innovation Policy

The Company is unwavering in its dedication to social and environmental responsibility. As a result, the Company is committed and determined to advancing its innovation initiative through the following principles:

1. Encourage the refinement of work processes and the development of innovations that contribute value to the business, keeping up with changes in both the present and the future, in compliance with relevant laws and in harmony with our social and environmental responsibilities.
2. Nurture a collective understanding among employees regarding the importance of enhancing work processes and developing innovations. Promote a culture of learning, enhance creative thinking skills, provide support for resources, time, tools, equipment, and allocate budget appropriately for continuous process improvement and innovation.
3. Cultivate an organizational culture that provides an environment and platform for employees to actively express their innovative thoughts. Encourage knowledge sharing for improving work processes and foster innovative thinking. This leads to enhancing business value and creating benefits for service users, passengers, and stakeholders.

This policy places the responsibility squarely on every employee to earnestly and consistently practice to continuously improve operations and promote innovation. By doing so, the Company value to customers, service users, stakeholders, the general public and the environment in a sustainable manner.